

31 43 28



www	iMeet.com	CSR	Radat
	CSR Name	Channels	Arrival Time
	CSR-Manu	www.iMeet.com	8:41:34 AM
	CSR-Mickish	www.iMeet.com	9:10:41 AM

Figure 3

00E190" 8/6E6560

00ET90"8/6E6560

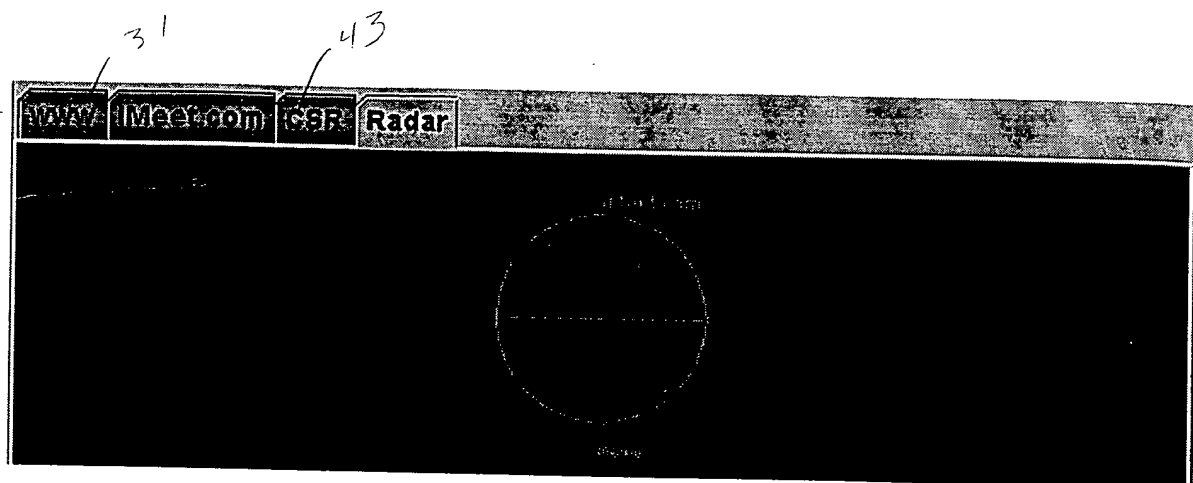


Figure 4A

http://setter.sneakerlabs.com/serve/rep/console/ - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Home Status Sound Preview Help Docs Exit

SNEAKERLABS

iServer Connector arrived in Zone Default Zone

Host	Current Location	Time
setter.sneakerlabs.com	http://setter.sneakerlabs...	09:12
setter.sneakerlabs.com	http://setter.sneakerlabs...	09:51
setter.sneakerlabs.com	http://setter.sneakerlabs...	09:47

Radar

Default Zone

Test Zone

LIVE Rep • Connector •

Resources

Global Resources

- Company Pages
 - Home Page
 - iServe
 - iMeet
 - iServe demo script
- Zone Resources (Default Zone)

WELCOME

This is where "pushed pages" will appear.
From here you can collaboratively browse with visitors.

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$f \pm 0.4B$

09593978-061300

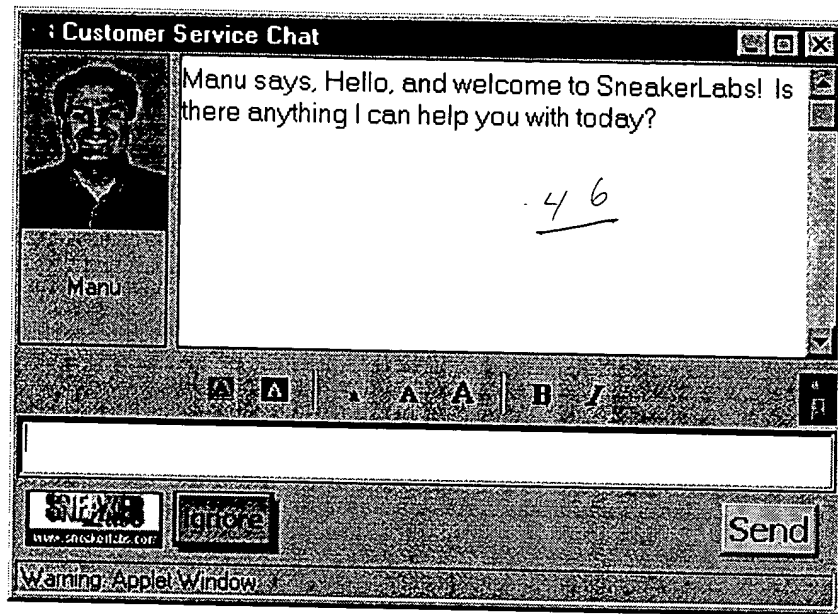


Figure 5A

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$$A \pm 0.5 B$$

09593978-061300

A Meetcom CSR Radar	
ID localhost/127.0.0.1	Manu: Hello, and welcome to SneakerLabs! Is there anything I can help you with today?
IP Address / Host 205.201.53.23 / daschund.sneak	
Arrival Time Fri Jun 11 09:54:15 EDT 1999	
<input type="text"/>	
<input type="button" value="Submit"/>	
Current Page: <input type="text" value="http://www.sneakerlabs.com/"/>	<input type="button" value="Transfer"/> <input type="button" value="Exit Chat"/>

Figure 6A

05593978-061300

http://setter.sneakerlabs.com/serve/ep/console/ - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Available Start Sound Pushed Web Docs Exit

SNEAKERLABS

iServe Connector arrived in Zone Default Zone

Host	Current Location	Time
setter.sneakerlabs.com	http://setter.sneakerlabs...	06:59
setter.sneakerlabs.com	http://setter.sneakerlabs...	07:38
setter.sneakerlabs.com	http://setter.sneakerlabs...	07:34

Resources Information Systems

- Global Resources
 - Company Pages
 - Home Page
 - iServe
 - iMeet
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- Zone Resources (Default Zone)

Transfer 01:57

Luis: Hello! How may I help you?
Connector: I'm interested in purchasing some sprockets.
Luis: You've come to the right place!
Luis: Let me push you a web page with information.

<http://www.oursite.com/sprockets/> Send

WELCOME
This is where "pushed pages" will appear.
From here you can collaboratively browse with visitors.

Fig. 6B